

FINANCIAL INTELLIGENCE ANALYSIS UNIT

# The Money Laundering Reporting Officer and Outsourcing

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The Revised Implementing Procedures Part I – 18 October 2019



#### **Core MLRO Functions**

- a. Receiving reports of knowledge or suspicion of ML/FT or that a person may have been, is or may be connected with ML/FT from the subject person's employees;
- b. Considering such reports to determine whether knowledge or suspicion of ML/FT subsists or whether a person may have been, is or may be connected with ML/FT;
- c. Reporting knowledge or suspicion of ML/FT or of a person's connection with ML/FT to the FIAU; and
- d. Responding promptly to any requests for information made by the FIAU.



- a. An Officer of the Subject Person
  - An officer in employment with or an executive director of a Subject Person:
    - Knowledge of the day to day activities of the Subject Person
    - The non-disclosure obligation arising from Regulation 16 of the PMLFTR
  - Employment relationship need not be exclusive or full-time BUT one needs to consider:
    - i. The number of appointments held;
    - ii. The nature of the subject person's activities;
    - iii. The time and resources that the MLRO can dedicate to each; and
    - iv. Possible conflicts of interest.



- a. An Officer of the Subject Person
  - Can hold additional functions/roles within the Subject Person **BUT** have to avoid conflicts of interest:
    - Situations where the individual has different but contrasting interests which may potentially:
      - i. Improperly influence the performance of one's duties and responsibilities; and/or
      - ii. Compromise one's impartiality, objectivity or independence.
    - Conflicts of interest can arise because of economic interests Beneficial owner(s);
      Qualifying shareholder(s); Client-relationship managers; and Employees with target-based remuneration packages.



- a. An Officer of the Subject Person
  - Location of the MLRO is left to the Subject Person to determine as long as effectiveness is not undermined:
    - What is the nature and structure of the Subject Person's operations?
    - Does the MLRO have access to all the records and systems necessary to fulfil his functions effectively, efficiently and in a timely manner?
    - What technological means are available to the MLRO to fulfil his duties?



- b. Sufficient Seniority and Command
  - Ability to exercise effective influence on the Subject Person's operations; and
  - Determination as to whether to file an STR or otherwise.
    - What does this imply?
    - The MLRO must be sufficiently knowledgeable about AML/CFT;
    - There is to be no vetting or double checking of the MLRO's decision; and
    - No undue influence exercised on or threats made against the MLRO.



### **Outsourcing – What is Outsourcing?**

- Engaging a third party to carry out an activity, process or service that would otherwise be carried out by the Subject Person.
- Excluded from being considered as outsourcing are:
  - Acquisition of software or database licences;
  - Reliance arrangements; and
  - > Agency arrangements.



# Outsourcing – Responsibilities of the Subject Person (1)

- Carry out and document an assessment of any ML/FT risks outsourcing being considered, and monitor any risks identified.
- Monitor how the engaged third party is applying the implementation of the outsourced measures and procedures to ensure that:
  - They are being carried out in terms of law;
  - In line with the subject person's own controls and policies; and
  - The terms of the outsourcing agreement.
- Have in place contingency plans to ensure continuation in case of sudden termination of the outsourcing arrangement.



# Outsourcing – Responsibilities of the Subject Person (2)

- Outsourcing is permissible only with respect to the implementation of:
  - Risk assessment procedures
  - Customer Due Diligence procedures
  - Record keeping obligations
- Outsourcing of the MLRO function is only possible in specific circumstances that are expressly provided for.
- Whether to on-board a customer and continue to pursue a business relationship remains the responsibility of the subject person.



#### **Conditions for Outsourcing**

- Assess the quality of the third party being engaged:
  - > No negative impact on compliance with the law and supervision
  - Resources, skills, qualifications and authorisations
  - Proposed implementation is in line with legal and regulatory requirements
  - The third party is in good standing and there is no adverse information
  - The outsourcing can take place in full respect of any data protection, confidentiality and professional secrecy obligations to which the subject person is subject.
- Outsourcing to result from an agreement in writing.



#### **Outsourcing Agreement (1)**

- What is being outsourced and how is it to be carried out
- How is the performance of the service provider to be monitored and what actions can the subject person take to rectify any shortcomings
- Access to records, information and data in a manner that the subject person can comply with its obligations at law, especially with regards to filing STRs and responding to requests for information

IMPORTANTNO DISCLOSURE THAT THERE HAS BEEN AREQUEST FOR INFORMATION OR THAT ONE IS TOFILE A STR

• Segregation of data, information and documentation collected on behalf of the subject person



#### **Outsourcing Agreement (2)**

- The circumstances leading to termination and how termination is to be carried out
- Ownership of data, information and documentation
- Processing of data, information and documentation in line with data protection, confidentiality and professional secrecy obligations and requirements
- Sub-contracting has to be agreed to beforehand between the subject person and the third party
- Access by FIAU officials and its agents to premises of the service provider and to data, information and documentation collected on behalf of the subject person



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